How to retrieve the msinfo file:

- 1. Open the Windows start menu and enter 'system information' in the search function.
- 2. Open the System Information application.



3. Click on 'file' in the upper left corner and select 'Save...'

💐 Sy	stem Information					
File Edit View Help						
	Open Ctrl+O		Item	Value		
	Close		OS Name	Microsoft Windows 7 Enterprise		
	Save Ctrl+S		Version	6.1.7601 Service Pack 1 Build 7601		
	Export		Other OS Description	Not Available		
			OS Manufacturer	Microsoft Corporation		
	Print Ctrl+P		System Name	JOOS-S7L		
	Exit		System Manufacturer	LENOVO		
_			System Model	24341A1		
			System Type	x64-based PC		
			Processor	Intel(R) Core(TM) i7-3720QM CPU @ 2.60GHz, 2601 Mhz, 4 Core(s), 8 Logical		
			BIOS Version/Date	LENOVO G4ETA7WW (2.67), 24/08/2016		
			SMBIOS Version	2.7		
			Windows Directory	C:\Windows		
			System Directory	C:\Windows\system32		
			Boot Device	\Device\HarddiskVolume1		
			Locale	België		
			Hardware Abstraction Layer	Version = "6.1.7601.23403"		
			User Name	ISABEL\sjoos		
			Time Zone	Romance Daylight Time		
			Installed Physical Memory (RAM)	8,00 GB		
			Total Physical Memory	7,70 GB		
			Available Physical Memory	3,52 GB		
			Total Virtual Memory	15,4 GB		
			Available Virtual Memory	10,0 GB		
			Page File Space	7,70 GB		
			Page File	C:\pagefile.sys		
		Find what:		Find Close Find		
	Search selected category only					

4. Select 'desktop' and enter 'msinfo' as filename.



5. A process will now start. Once it has finished the msinfo file will be available on the desktop



