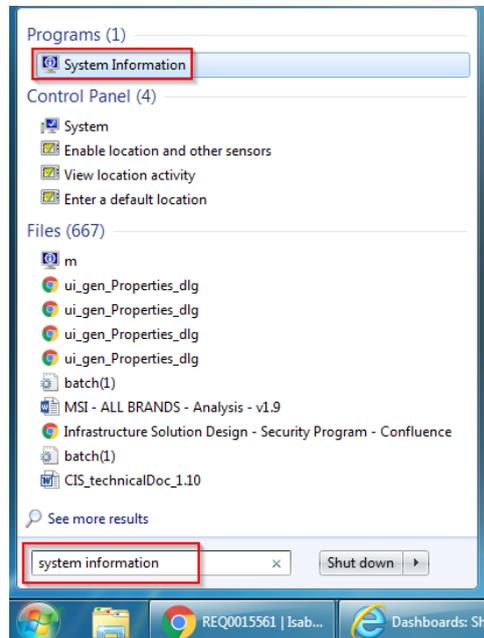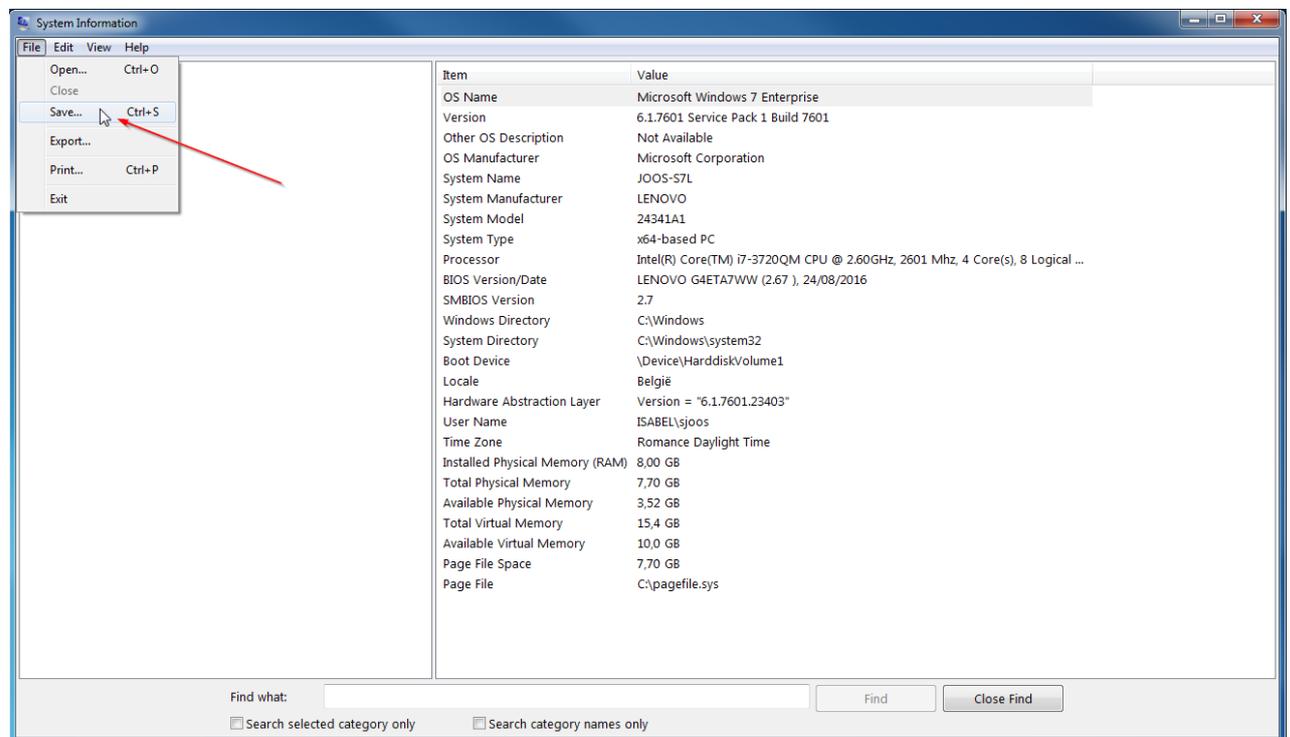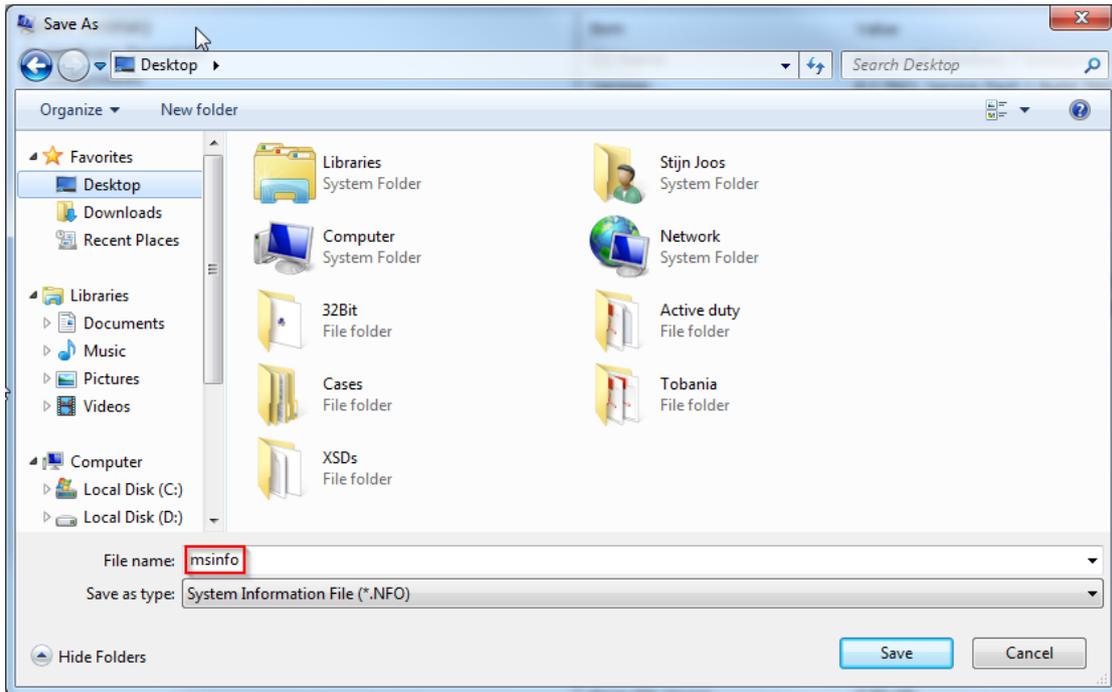# How to retrieve the msinfo file:

1. Open the Windows start menu and enter 'system information' in the search function.
2. Open the System Information application.

3. Click on 'file' in the upper left corner and select 'Save...'

4. Select 'desktop' and enter 'msinfo' as filename.

5. A process will now start. Once it has finished the msinfo file will be available on the desktop