

Rate Card Isabel 6 – Customer

This Rate Card is part of your agreement with Isabel N.V./S.A. regarding the use of Isabel 6 and lists the prices related to this product¹.

1. Licence fees²

<p>1.1. <i>Isabel Secured Access</i></p> <ul style="list-style-type: none">▪ Isabel OfficeSign 6.0<ul style="list-style-type: none">▫ Includes a digital certificate and secure Internet connection (by using your own Internet access)▫ Allows access to third party applications that support Isabel OfficeSign 6.0▪ Isabel Zoomit<ul style="list-style-type: none">▫ Receive, consult, print, pay (if the Standard Module is activated) and organize electronic documents such as invoices.▪ Additional security components	<p>11,84€</p>
<p>1.2. <i>Standard Module</i></p> <ul style="list-style-type: none">▪ Includes:<ul style="list-style-type: none">▫ Manage unlimited number of accounts in one bank▫ Create and upload European (SEPA) and international transfers (non-SEPA)▫ Consult and sign transactions▫ View account statements▪ Options:<ul style="list-style-type: none">▫ Per additional bank (as of the second bank) 13,21€▫ MultiSign: share beneficiaries, view signers, invite per mail 13,51€▫ Export of account information to your accounting software 10,80€▫ Isabel Go: the Isabel button in your accounting software 13,51€▫ Direct debit creation and upload 13,51€▫ Upload of cheques and other bank files 2,71€▫ Isabel Offline Reporting: synchronise data and create reports 2,54€▫ Isabel Connect: enrich your ERP, accounting or business application with the multibanking functionalities of Isabel 6 via APIs. See separate Rate Card 'Isabel 6 - Isabel Connect option'	<p>17,30€</p>
<p>1.3. <i>Signing Module (only available in a subscription containing at least one active Standard Module user)</i></p> <ul style="list-style-type: none">▪ Includes:<ul style="list-style-type: none">▫ Consult and sign transactions▫ View account statements▪ Options:<ul style="list-style-type: none">▫ Per additional bank (as of the second bank) 13,21€	<p>17,30€</p>

2. Hardware fees³

¹ These prices are VAT and third party costs exclusive. They are valid as from 1 January 2024 and subject to indexation and modification pursuant the agreement regarding the use of Isabel 6 that can be found on www.isabel.eu/legalnotices.

² All license fees are per user and per month.

³ Prices per unit and delivery only in Belgium.

2.1. Isabel Card Reader ⁴	60,27€
2.2. Isabel Security Token - with standard delivery	46,63€
2.3. Isabel Security Token - with urgent delivery ⁵	361,63€

3. Service fees

3.1. On-site standard interventions ⁶	
For the first hour, including expenses for travel within Belgium	196,06€
For each started additional hour	84,02€
3.2. On-site non-standard interventions ⁷ and consulting	
Prices on demand and calculated based on the 'Rate Card – Man Day Fees'	
3.3. On-site training	
For the first 2 hours, including expenses for travel within Belgium	366,95€
For each started additional hour	104,84€
3.4. Paper invoicing	4,09€/invoice/month
Invoices issued by Isabel N.V./S.A. are per default sent electronically via Zoomit or Peppol. It is only on express written request that electronic invoices are replaced by paper invoices.	
3.5. Duplicate invoice	8,30€/invoice
3.6. Ad hoc requests of reporting history ⁷	
Prices on demand	

⁴ Price per unit, except in case of a first purchase for a new user, in which case the Isabel Card Reader is for free.

⁵ Urgent deliveries are only offered by certain banks. Please contact your principal bank for more information and conditions.

⁶ Depending on the (technical) specifications of the Customer's request, Isabel will classify the Customer's request as a standard or non-standard intervention. An intervention will be classified as standard when, for example, the Customer simply cannot install Isabel 6 on its PC due to a conflicting software. An intervention will be classified as non-standard when, for example, it concerns an intervention regarding Isabel Corporate Synchronizer (ICS).

⁷ Isabel reserves the discretionary right to accept or not, the Customer's request for a report, but will not unreasonably refuse such request. If the request is accepted, the delivered work will be invoiced to the Customer, based on a calculation to be provided upfront by Isabel N.V./S.A.