

From contract to operational Isabel user

STEP 1



Subscription

- You sign the Isabel contract at your bank.
- The bank's central administration encodes your details.

STEP 2



Distribution

A few days later, a courier will deliver your Isabel installation kit, containing:

- the installation CD;
- card reader.

For security reasons, your personalised Secure Signing card and the letter containing your secret password are delivered separately.

STEP 3



Installation

There are two options for installation:

- **Install it yourself.**
Go to www.isabel.eu/support, click on "Installation" under the menu "Technical Support"
- Have it installed by an **Installation Partner** (on www.isabel.eu/partners).

STEP 4



Certification

- Make sure you have your Secure Signing Card to hand and go to www.isabel.be/CardActivator. An assistant will appear: it will guide you throughout your card's entire activation procedure. Click on the help button for support.

STEP 5



Operational

- You sign up for the Isabel modules you want.
- You collect the electronic messages from your bank.

Need any help?

- There is extensive help incorporated into the software.
- Visit www.isabel.eu/support

Visit www.isabel.eu for additional information.

Need a hand at the technical level? Go to www.isabel.eu/support to receive direct and continuous support.

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